



## FY14 Interim Results Presentation

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## Group

- ❑ Revenue up 12% to \$112.7m
- ❑ Reported NPAT down 5% at \$13.3m
- ❑ Underlying NPAT up 2.9% at \$13.5m
- ❑ Basic EPS of 8.98 cents
- ❑ Operating cash grew 17% to \$58m
- ❑ Net debt remains conservative at 18.2%
- ❑ Interim dividend 4.5 cents per share fully franked

In thousands of AUD	30 September 2013	30 September 2012
Reported NPAT	13,305	14,007
Debt sale	-	(1,250)
Rent Drive Buy start-up costs	300	-
Tax effect	(90)	375
<b>Underlying NPAT</b>	<b>13,515</b>	<b>13,132</b>

## *By Division*

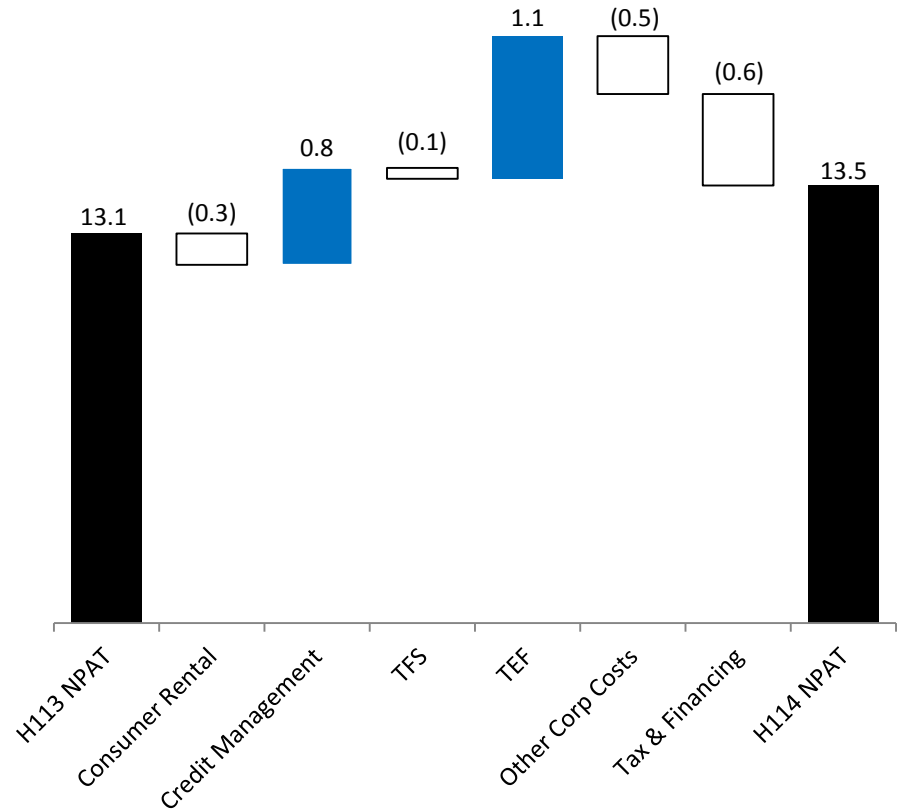
- ❑ Radio Rentals – record installations
- ❑ Cashfirst – growth strategy being implemented
- ❑ Thorn Equipment Finance (TEF) – strong book build to \$55m\*
- ❑ NCML – strong revenue growth
- ❑ Rent Drive Buy – trial continuing

\* Commercial lease receivables disclosed on a gross basis, inclusive of interest due

# Underlying NPAT up 2.9% on prior year – investment continues in emerging divisions

- ❑ Radio Rentals earnings impacted by product mix and cost of additional locations
- ❑ Credit Management grew collections and PDL revenue
- ❑ TFS earnings impacted by costs relating to business development initiatives
- ❑ TEF continues receivables growth – early signs of earnings growth

Underlying NPAT Bridge  
H113 – H114 (\$m)



## □ Radio Rentals

- Finance lease provision impacted by the popularity of smartphone products
- Losses well maintained in a challenging market
- One off debt sale of \$850,000 in H113

## □ TFS

- Provisioning down due to lower receivables growth
- Write-offs slightly higher than prior year levels

## □ TEF

- Risk grew in line with receivables growth

*In thousands of AUD*

H113

H114

### Radio Rentals

– Provisioning	3,013	4,076
– Asset losses	945	802
– Debt	814	755
– Debt Sale (one off)	(850)	-

### TFS

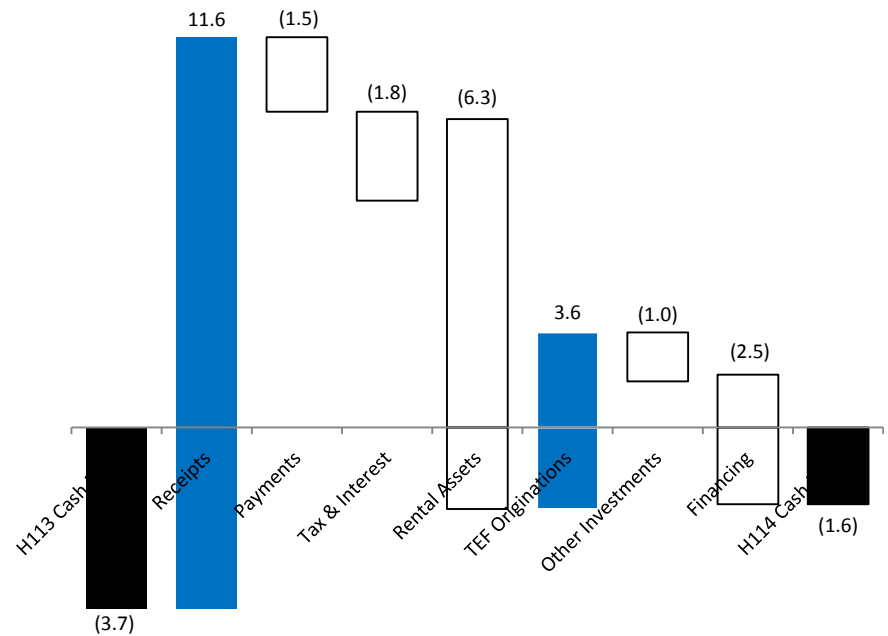
– Provisioning	358	73
– Net Debt	814	1,297

### TEF

– Provisioning	541	319
– Net Debt	205	351

- ❑ Receipts up 10% driven by increased customer payments in all divisions
- ❑ Payments increased slightly due to the timing of creditors payments
- ❑ Significant increase in rental asset expenditure due to Radio Rentals performance
- ❑ TEF settlements down on PCP impacted by slower Q1. Run rate resumed in Q2
- ❑ Increased debt used to fund growth initiatives

**Cash Flow Bridge  
H113 – H114 (\$m)**



## Key asset growth maintained

	30 Sep 13	H1 Movement	
		\$m	%
<b>Radio Rentals</b>			
Leases receivables*	106,327	10,620	11
Rental Assets	59,910	6,981	13
<b>Thorn Equipment Finance</b>			
Leases*	55,496	9,307	20
<b>Thorn Financial Services</b>			
Loan receivables	22,236	482	2
<b>NCML</b>			
PDLs	8,515	219	3

\* Consumer and Commercial lease receivables disclosed on a gross basis, inclusive of interest due



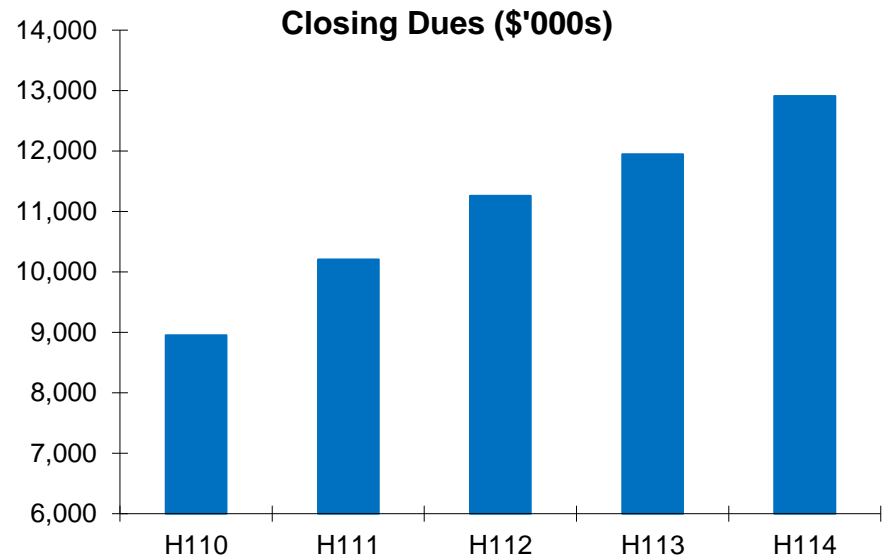
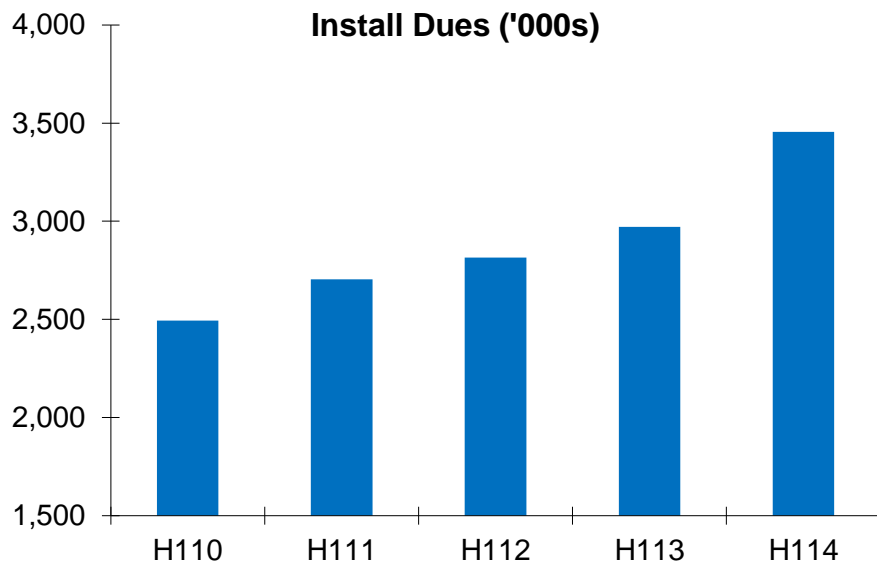
## Significant funding headroom

- ❑ Corporate debt facility \$50m
- ❑ Securitisation facility
  - Implementation delayed in line with funding requirements
  - \$50m to fund TEF growth
  - Funding likely to commence November 2013

As reported Sep-13			
Facility	Limit	Drawn	Headroom
Corporate	\$50.0m	\$32.9m	\$17.1m
Expected Dec-13			
Facility	Limit	Drawn	Headroom
Corporate	\$50.0m	-	\$50.0m
Securitised	\$50.0m	\$40.0m	\$10.0m
Total	\$100.0m	\$40.0m	\$60.0m

# radio rentals Record installation revenue

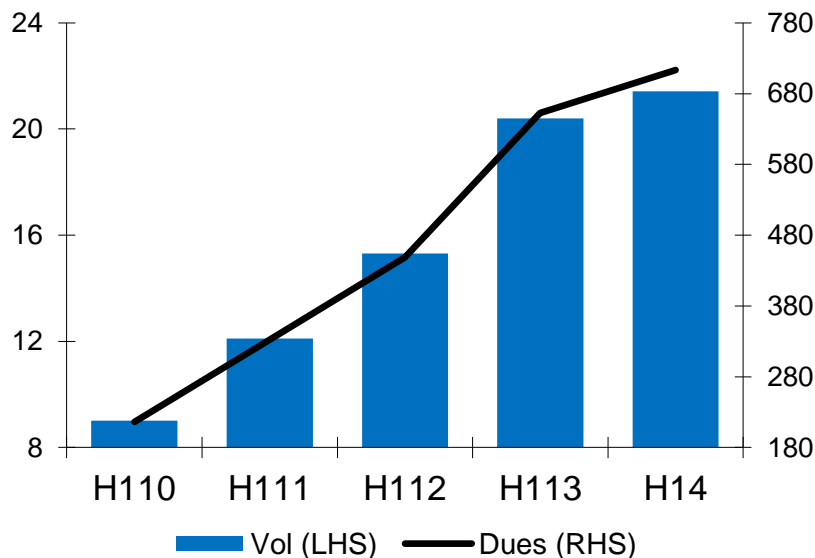
- Underlying EBITDA \$23.5m, 1% down on underlying prior year
- Total installation revenue grew 16%
- AUR (average price per unit) increased 6% to \$50.33
- Customer retention steady
- Disconnections dues grew 9% in-line contract maturity profile



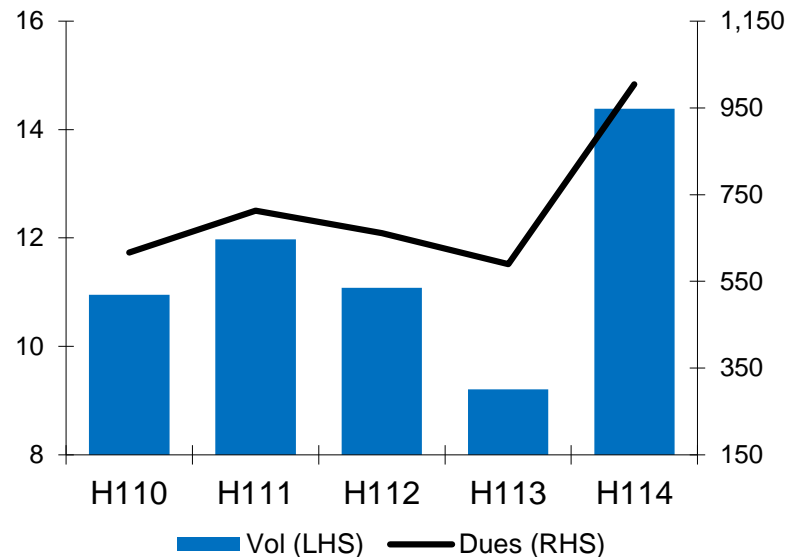
# radio*i*rentals® Renewed growth in technology products

- ❑ Furniture up 9% - increased demand for lounge and bedroom products
- ❑ Technology products up 70% - increased demand for smartphones
- ❑ Other categories steady

### Furniture ('000)

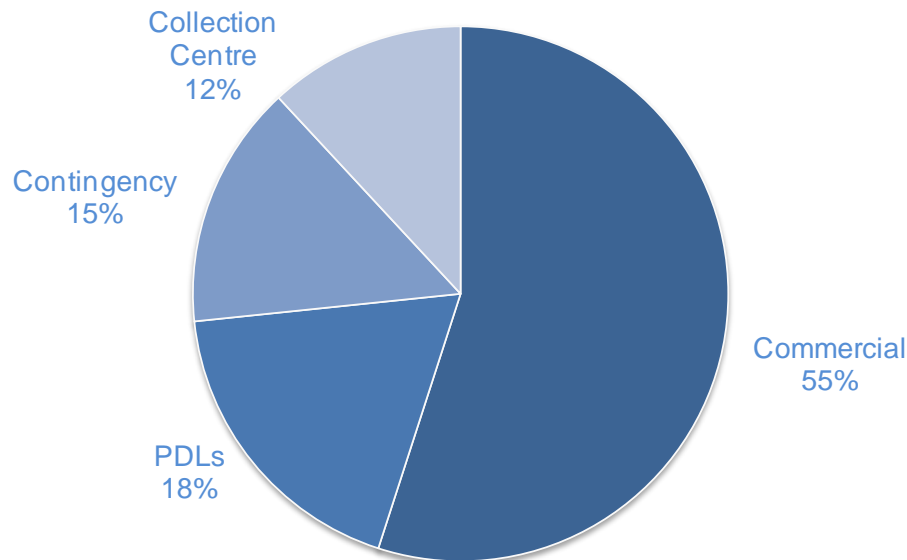


### Technology ('000)



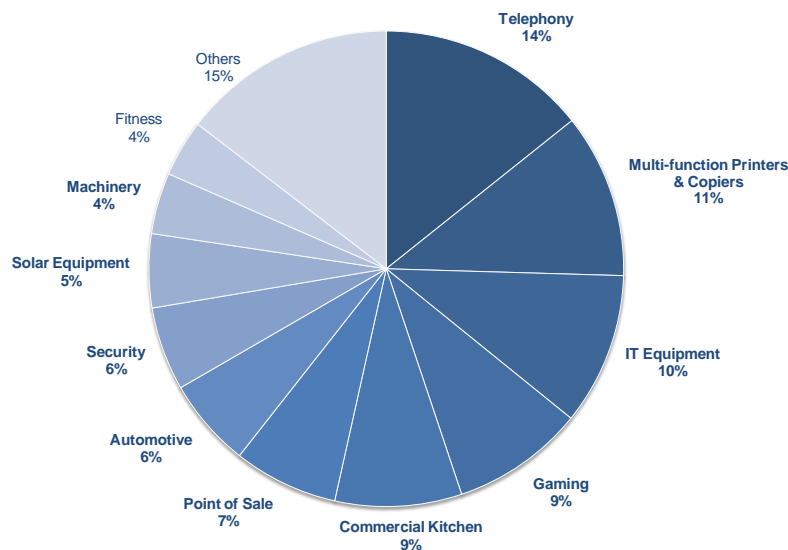
- ❑ EBITDA generated \$2.0m – 64.3% up on underlying PCP
- ❑ PDL revenue up due to larger receivable investment
- ❑ Commercial and contingent collections performance improved
- ❑ Consumer collections steady with offshoring initiatives implemented

H114 Revenue Split



- ❑ EBITDA \$1.6m – up 282% due to receivables growth
- ❑ Originations \$15.2m – down by 19% impacted by slower Q1
- ❑ Brokers and introducers remain key originators
- ❑ Arrears performance improving to sub 4.5%
- ❑ Average deal size steady at \$20k

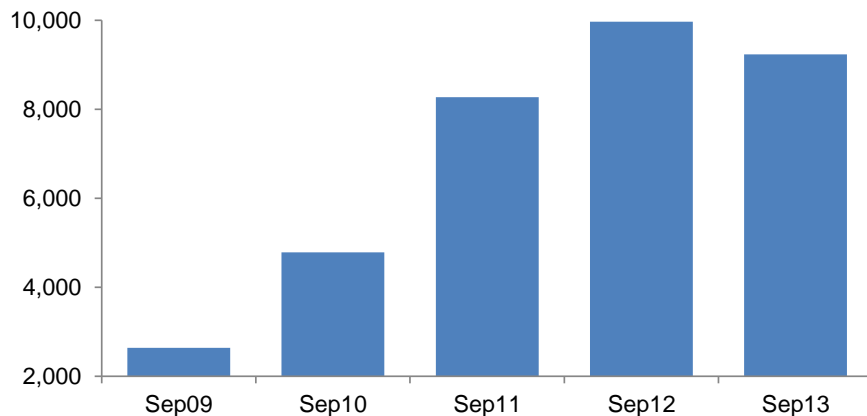
### H114 Deals Split by Product



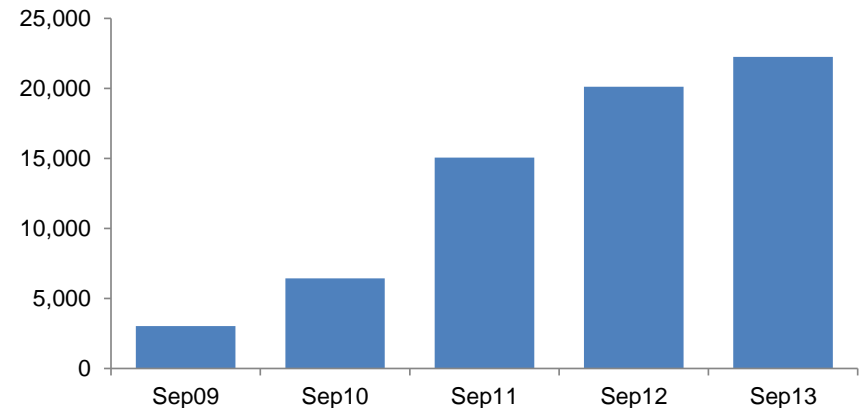
# Building receivables key focus

- ❑ EBITDA \$0.5m - down 12.3% due to investment in resources for future growth
- ❑ Originations increased to \$9.8m - up 20%
- ❑ Average loan value steady at \$2,400
- ❑ Approval rates up, between 20-25%
- ❑ Slight increase in annualised write-off rate

Customer Base



Loan Book (\$'000s)



# Proposed Legislative changes – Federal election impact

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## *Positive credit reporting – potential consumer benefits*

- ❑ Expected to commence in calendar year 2014

## *Enhancements to NCCP – potential benefits in positioning*

- ❑ No changes expected in the short term

## *Centrepay review*

- ❑ No changes expected in the short term

# Strategic Development Update

Initiative	Objective	Status
RR Reinvention	To appeal to a broader demographic	<ul style="list-style-type: none"> <li>• Short list of names created for potential rebranding</li> <li>• Consumer research ongoing</li> <li>• Longer term contract commenced November 2013</li> </ul>
New ERP launch	To increase efficiency in stores	<ul style="list-style-type: none"> <li>• Pilot region live September 2013</li> <li>• Full go live December 2013</li> </ul>
Increase PDL returns	To improve profitability of NCML	<ul style="list-style-type: none"> <li>• Profitability review undertaken and offshore solutions reviewed</li> <li>• Increased participation in sale processes</li> </ul>
Additional TFS products	To appeal to a broader demographic	<ul style="list-style-type: none"> <li>• Thorn Money launched October 2013 offering unsecured loans to \$15,000 and secured loans to \$25,000</li> </ul>



# Strategic Development Update

Initiative	Objective	Status
Rental offer for retailers	Increase access to customers	<ul style="list-style-type: none"><li>Negotiations ongoing with several major retailers</li></ul>
Rent Drive Buy trial	Finance another essential household item	<ul style="list-style-type: none"><li>Trial continues with over 150 cars on rent</li></ul>
Additional TEF products	Provide an alternative solution to the market	<ul style="list-style-type: none"><li>Rental Advantage product developed</li></ul>

## *Group*

- ❑ Continued strength and resilience of the Radio Rentals business
- ❑ Evolving new business divisions poised to deliver earnings after significant investment
- ❑ Substantial recurring revenue streams generating significant operating cash
- ❑ Solid capital base to enable expansion & healthy ROE

## *Outlook*

- ❑ Continued development of new business divisions will limit growth in 2014
- ❑ Investment return horizon remains medium to long term

# Appendix 1 – Group structure

